

Annexure A

INVESTOR GRIEVANCE Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id
Client Servicing	Brijesh Gabani	412, Zircon Plus, Opp Avalon Business Hub, B/S. Ankur School, Ambatalavdi Road, Katargam, Surat- 395004	7203069592	pfs.brijesh@gmail.com
Head of Client Servicing	Devik Gadhiya	412, Zircon Plus, Opp Avalon Business Hub, B/S. Ankur School, Ambatalavdi Road, Katargam, Surat- 395004	9904400319	pfs.devik@gmail.com
Compliance Officer	Paresh Kakadiya	412, Zircon Plus, Opp Avalon Business Hub, B/S. Ankur School, Ambatalavdi Road, Katargam, Surat- 395004	9033434411	parimfinserv@gmail.com
CEO	Paresh Kakadiya	412, Zircon Plus, Opp Avalon Business Hub, B/S. Ankur School, Ambatalavdi Road, Katargam, Surat- 395004	9033434411	admin@parimfinserv.com

Note: Working Hours from Monday – Saturday 10:00 A.M. to 6:00 P.M.

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html> or with. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal.

Freeze/Block the Online Trading Account

- Clients can submit request of freezing/blocking the Online access of their trading account from their registered e-mail id to our risk management team on our dedicated **email id:** stoptrade@parimfinserv.com